


Calcutta Telephones Bharat Sanchar Nigam Limited (A Govt. of India Enterprise)		M.D. Naskar Dy. General Manager (HR & Admn.) Telephone Bhavan, 34, B.B.D. Bag , Kolkata- 700 001 ☎-2230-8080 Fax :2248-1220
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No. DGA/Misc./14-15/94

Dated at Kolkata-1, the 08.04.2015

To

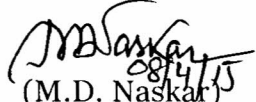
- 1) PGM(HQ.), CTD
- 2) GM/NWO(CFA-I), CTD
- 3) GM/NWO/CFA-II/CTD
- 4) GM(Finance), CTD

Sub. : Meeting with pensioners on Medical facilities.

A meeting will be held with CGM & members of All India Retired BSNL Executive Welfare Association on 09.4.2015 at 11.30am. at Conference Room of Telephone Bhawan.

You are requested to attend the meeting with the compliance of Agenda points.

The letter of circle Secretary of All India Retired BSNL Executive Welfare Association containing the Agenda point is enclosed.


(M.D. Naskar)
DGM(HR & Admn.)
Calcutta Telephones

Enclo. : As stated above.

TS/CGM/397/9 0-20/2/15

ALL INDIA RETIRED BSNL EXECUTIVE WELFARE ASSOCIATION



WEST BENGAL STATE BRANCH

RANIGUNGE COAL HOUSE, ROOM NO. 74 (2nd Floor)
3A, CHOWRINGHEE PLACE, KOLKATA-700 013

AIRBSNLEWA/CTD/2015

19-02-2015

President :

Sri Dhananjoy Biswas

Mob. : 9477275920

Ref.

Date

Secretary :

Sri Sitanshu Kr. Sarkar

Mob. : 9433098414

To

Shri K K Sapra

Chief General Manager

Calcutta Telephones

Kolkata

Sub: Granting of a meeting with pensioners on Medical facilities

Dear Sir,

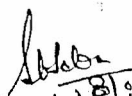
It is almost four months, we have written number of letters to CTD management on various problems faced by the Pensioners related to Health Care. We met GM(Finance) and also PGM(CFA) and explained them the problems. They were sympathetic but nothing positive has been done. A note on problems and the solutions suggested by us is enclosed for your kind perusal.

As regards suggestions on Indoor treatment the management has requested us to approach the Hospitals on the terms as mentioned in the note. We approached 15 hospitals and seven out of them has agreed to offer treatment at CGHS rate on cash basis. They also made contact with HCU CTD but after that nothing happened.

Sir, Kindly grants us a meeting at your convenience to discuss and settle this vital issue for the sake of the helpless pensioners.

With Kind Regards,

Yours Faithfully


(Sitanshu Sarkar)

Circle Secretary

9433098414

Sr. GM (HR & A)

11 Feb up

21/2

Chief General Manager
Calcutta Telephones
Telephone Bhavan
64, B. B. D. Bag
Calcutta - 700001

NOTES ON THE PROBLEMS OF PENSIONERS AND SUGGESTION ALREADY SUBMITTED

FOR OUTDOOR MEDICAL BILLS REIMBURSEMENT:

As you are aware that after some years of retirement, the mobility of the pensioners become restricted particularly in Kolkata's public transport system. In view of this and to avoid the unnecessary harassments we suggest the following.

- Circulation of a standard common procedure for filling up the prescribed claim form and enclosures required to be given. This will eliminate various systems prevailing at present in different areas and bring uniformity.
- Arrangement of receiving the claim forms from the pensioners by Post/Couriers and acknowledging the receipt immediately. For this the pensioners are ready to provide one self addressed Post Card along with filled up claim forms.
- Registering the claim forms in the same list along with the serving employees. At present almost all areas are handling the case of pensioners separately with second priority. This is to be avoided. The claims of pensioners for reimbursement of outdoor medical bill are to processes at par with serving employees.
- Payments to be made by ECS only for pensioners.
- Monitoring the system in monthly reports

FOR INDOOR TREATMENT

At present only one hospital, Kothari Medical Center, is offering cashless treatment to the employees and pensioners. The agreement is upto 31-03-2015 only. For general treatment no hospital is empanelled at present. As our experience goes, if some arrangements are made after making some payment, the crisis situation will come back again after couple of months. We therefore suggest the following measures which may be implemented permanently to avoid the crisis:

- An agreement may be made with the hospitals that are ready to treat the indoor patients of Calcutta Telephones at CGHS rate (normal, NABH, Super Speciality as applicable) on cash basis. During emergency the pensioners can get themselves admitted and can get the treatment at CGHS rate, which is much less than hospital's normal rate, and can get subsequent reimbursement of almost the entire amount they will be paying to the hospitals at CGHS rate. For example such agreement can be immediately made with Kothari Medical Centre and B M Birla Heart as they are ready with CGHS rates. **This arrangements will be made effective only for the period when cashless treatment is denied or stopped.**
- Other formalities like permission for admission, weekly permission etc will also be applied in this system like cashless.
- The bills which will be submitted by pensioners to be processed and paid quickly
- This system may be implemented for serving employees also if they agree.