

ALL INDIA RETIRED BSNL EXECUTIVE WELFARE ASSOCIATION



WEST BENGAL STATE BRANCH

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Ref: AIRBSNLEWA/CTD/2017

24-05-2017 Date

To
Shri Sitala Prasad Tripathi Ji.
Chief General Manager
Calcutta Telephones
Kolkata

**Sub: Granting us a meeting to discuss the burning Health care issues
mainly related to pensioners.**

Dear Sir,

Since your joining in CTD, we have met you only once to welcome you. We thought not to disturb you with our issues as you will be overburdened with the developmental issues of CTD. But now failing to resolve some very important points on Health Care Issues, we are requesting you to kindly grant us a meeting to resolve the following points.

1) Implementation of BSNL COs letter No BSNL/Admn-I/15-18/16(i) dated 10-08-2016 on empanelment of CGHS approved Hospitals:

BSNL CO vide this order has allowed empanelment of CGHS approved hospital on cash basis treatment at CGHS rates. Accordingly we have negotiated with all the 6 CGHS approved Hospitals at Kolkata and brought their written consent. These Hospitals are B M Birla, Desun, IRIS, R N Tagore, North City & Charnok. Since then 6 months have passed but no order is issued. Immediate agreement may be made with these hospitals on cash basis treatment at CGHS rate and a clause may be kept in the agreement that in the bills the Hospitals will mention that all charges are claimed as per CGHS rates.

2) Addition of some more new Hospitals in the list of 233 approved Hospitals:

A list of 17 hospitals which have recently come up in the city was submitted for inclusion in the list of 233 Hospitals. In that list were 5 new branches of Disha Eye Hospital for which their main branch is already approved. No action has been taken since last one year. These hospitals may be included in the approved list.

3) Taking measures as per BSNL CO letter no BSNL/Admn-i/15-7/17 dated 3-5-2017 on measures to be taken for early payment of medical claims:

Pensioners of CTD are the worst sufferers. Here the average delay for medical reimbursement is more than 3 months. Therefore the measures mentioned in the order may be meticulously implemented.

4) Implementation of BSNL COs order no BSNL/Admn-i/15-3/2017 (ii) dated 17-05-2017 for empanelment of renowned Private Hospitals for cash basis treatment at CGHS rates: Action may be taken to implement the recently issued order in CTD

Received
24-05-17

5) **Following Common procedure in all areas for pensioners and issue of a common order in that effect.** Recently pensioners are required to submit a KYC form for facilitating the medical bill payment through ERP. Although we have requested to issue a common form for all areas for the benefit of the pensioners but it was not done. At present different areas have developed different forms, which have created confusion to the pensioners.

Again after the issue of recent order on medical payment without voucher, CTD has simply endorsed the order for without any proforma and last date of submission. This has created again confusion in the areas. As per the order 1st payment to be made in June 2017 end but till now many areas are not accepting the options submitted by the pensioners/Family Pensioners.

Sir, the pensioners shall be grateful to you if you spare some of your valuable time and grant us a meeting to settle the above mentioned issues which shall extend great benefit to the pensioners/Family Pensioners.

With kind regards,

Yours Faithfully

 29/5/17
(Amit Kumar Gupta AGS CHQ)

for Circle Secretary

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Encl: Copy of all orders mentioned in the letter

List of 17 Hospitals