

K C Ghosh
PGM/NWO-II/CFA
☎ 22485000 ☎ 22307900



BHARAT SANCHAR NIGAM LIMITED
A govt of India enterprise
34 B B D Bag, Kolkata-700 001

No. PGM/NWOCFA/Staff/17

Dated: 25.10.2017

To
The DGM/NWOP/ALP
The DGM/NWOP/BDN
The DGM/NWO/Central
The DGM/NWOP/City
The DGM/NWOP/JDV
The DGM/NWOP/South
Calcutta Telephones

Sub: Problems of pensioners on medical issues.

It is learnt that most of the pensioners are not getting their medical benefits timely. Although without voucher system has been introduced from 01.04.2017 and the payment has to be made quarterly, but till now most of the pensioners have not received the payment. Perhaps one of the reasons for nonpayment is that in ERP every time rule for pensioner changes. At present all payments are to be paid through payment module for which detail data of all pensioner are to entered in the system including PAN No, IFSC code Basic pay at the time retirement etc.

In view of above you are requested to submit the following report to the undersigned positively by 15.11.2017 for onward transmission to the competent authority.

1. Pending with Voucher Medical Claims. *as on 31st Oct 2017*

Area	Name of the Pensioner	Date of receipt	Amount of the claim	Present Status

2. Status of Without Voucher Medical Claim. *as on 31st Oct 2017*

Area	No of pensioner opted for without voucher system	No of cases paid for Qtr one	No of cases paid for Qtr Two	Reason for non-payment if any

3. Status of entry of pensioners details in ERP System. *as on 31st Oct 2017*

Area	Total No of Pensioners	No of pensioners submitted the details	No of cases entered in the system	Action taken for collecting the information from remaining pensioners

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Copy to
The DGM/EB-1 BII

PGM(NWO-I), CFA, CTD
Pl. wait in the name of
to use DGMs on priority
27/10/2017