

# ALL INDIA RETIRED BSNL EXECUTIVE WELFARE ASSOCIATION



## WEST BENGAL STATE BRANCH

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Ref AIRBSNLEWA/Pr CCA/2017

Date .....  
13-03-2017

To  
Smt Srinvanti Pal Zaheer  
The Principal Controller of Telecom Accounts  
Kolkata  
8 Hare Street  
Kolkata

(By email)

**Sub: 78.2% IDA Fixation work for pensioners – Extremely slow progress  
and no news causing growing concern to the pensioners.**

Respected Madam,

Kindly refer our earlier letters on this subject. The progress of 78.2% pension revision work appears to be extremely slow in CCA/ CTD office as compared to CCA/WBTC office. After our request CCA Kolkata used to upload the monthly progress in their website, but **the report for February 2017 has not been uploaded yet**. Pensioners who have not received the revised memo yet, are in great anxiety as they do not know at which point their case is held up and exactly when they will receive the memo.

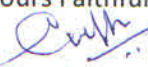
CCA/WBTC has uploaded in their website a list of unsettled cases due to wrong calculation and missing CBS account nos. The concerned pensioners as a result could know the problem and take necessary persuasion/ remedial actions. We believe in CCA/CTD also there must be many cases which could not be settled and are held up for further action either by areas or by pensioners. **A list of such cases may be uploaded immediately in the website.**

We also request you to **upload a list of all pending cases with a probable date of action**. This will release the mental tension of the pensioners. If required, we are ready to extend assistance for preparing the same.

Finally we request you to grant us a meeting to discuss the issue. Last time when we requested, you said to hold it after some progress is made. Now again we request you for the same so that the problem can be discussed and the solution be percolated to the pensioners through our website and bulk SMS system.

With Kind Regards

Yours Faithfully

  
(Sitanshu Kumar Sarkar)  
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