



ALL INDIA
RETIRED BHARAT SANCHAR NIGAM LIMITED EXECUTIVES' WELFARE ASSOCIATION
CENTRAL HEAD QUARTERS, NEW DELHI

Regn. No. S/00108/NE-/2010

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No.AIRBSNLEWA/GENL/2022/

Dated 14th February, 2022

To

Dr. Nikhilesh Chandra
Director, CGHS
Department of Health & Family Welfare
Govt. of India, Room No. 545 A, Nirman Bhavan,
Maulana Azad Road New Delhi.

Sub: Suggestions for simplification of procedure for treatment in CGHS Empanelled Hospitals/HCO after referral by CGHS WC.

Respected Sir,

Presently, once a specialist of empanelled HCOs advises Lab. tests/investigations to CGHS beneficiaries during consultation availed on prior referral, it is mandatory to get an endorsement from the concerned wellness centre. However, the beneficiary attaining the age of 75 years and above can get consultation/ tests/investigations directly from empanelled HCOs.

But Sir, as you are aware that, rules are made for the convenience of the people and up to some extent to maintain checks and balances. Our Hon'ble Prime Minister on many occasions had reiterated that, rules should make the peoples' life simple & hurdle free and if required, we should remove/ abandon /do away/ modify the unnecessary hurdles, by way of amendment to the existing rules and regulations.

We all know that major investigations advised by the specialists of HCOs viz: MRI, CT Scan and even many blood tests are also not performed in CGHS Polyclinics and eventually, the pensioners have to go to those empanelled HCOs only.

There is a general apprehension that some of the private hospitals/HCOs may deliberately advise unnecessary investigations just to make money because they know that there is no upper financial ceiling for CGHS beneficiaries.

To have a check over it and also for the convenience of the CGHS pensioners, it is proposed to devise an ONLINE system involving our technology partner(NIC) through which the empanelled HCOs will obtain instant approval from CGHS Nodal officer to be appointed in each city for this purpose.

We, therefore, request you to look into the matter and necessary procedural changes are ordered, keeping in view, the difficulties faced by CGHS beneficiaries and pensioners in their old age, especially during their ill-health and oblige.

With kind regards;

Yours Sincerely

(Prahlad Rai)

General Secretary AIRBSNLEWA

Copy to: Shri Rakesh Bhushan, Health Secretary, Govt. of India, New Delhi.