

Dy..General Manager(HR & Admn.)

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भारत संचार निगम लिमिटेड

(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

No. SUM-5000/REWA/CTD/54

Dated at Kolkata-1, the 22.02.2016

To

All Addl. GMs/DGMs,

Calcutta Telephones

Sub. : Continued harassment to the pensioners for settlement of their claims on Medical expenditure.

Kindly refer to letter no. AIRBSNLEWA/CTD/2015 dtd. 29.01.2016 issued by the Circle Secretary, All India Retired BSNL Executive welfare Association, West Bengal State Branch regarding the subject mentioned above. In response to that, instruction was issued by Sr.GM(HR & Admn.), DGM(SEA) & DGM(HR&Admn.) in various letter for processing and payment of all pending medical bills for the retired employees as well as for the working employees before 10th. February, 2016.

From the analysis/ reports of the different filed units, it is observed that a good no. of bills are still lying pending at different stage of processing in areas. A meeting was held with the All India Retired BSNL Executive Welfare Association, West Bengal, State Branch with PGM(HQ) on 16.02.2016, where head quarter administration explained the current position and assurance has been given by the management that all the medical bills pending up to 29th. February, 2016 will be cleared within 31st. March, 2016. Based upon the assurance given by the management, the said Association deferred their agitational movement up to 31st. March, 2016.

Under the above circumstances, it is reiterated to ensure processing and payment of all pending medical bills for the retired employees before 15th. March, 2016 and send a compliance report to the u/s as detailed below :-

No. of bills processed and paid up to 29.02.2016	Pending medical bills (Indoor/Outdoor) up to 29 th . February 2016	Reason for non settlement

In addition, circular dtd. 18.03.2015 issued by DE(HCU) regarding implementation of revised CGHS (Kolkata), 2014 rates w.e.f. 10.03.2015 should be scrupulously followed for processing the medical bills.

Also a nodal officer in the cadre of CAO/AGM to be nominated in each area for grievance & settlement of medical bills of the pensioners.

M. Chander
(M.Chander)
DGM(HR & Admn.)
Calcutta Telephones
22/2/16

Encl. : As stated above.

Copy to :-

- 1) TS to CGM, CTD – for kind information of CGM, CTD
- 2) All Sr. GMs & GMs, CTD