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भारत संचार निगम लिमिटेड

(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

No. SUM-5000/REWA/CTD/52

Dated at Kolkata-1, the 16.02.2016

To
The Circle Secretary,
All India Retired BSNL Executive Welfare Association
West Bengal State Branch,
Ranigunge Coal House,
3A, Chowringhee Place, Kolkata- 700 013 .

Sub. : Continued harassment to the pensioners for settlement of their claims on medical Expenditure- Indefinite "Sit in Starvation" before CGM's Chamber 10 am to 7 pm From 22.02.2016 and one day "Sit in" on 17.02.2016 by the Pensioners

Ref. : Your No. AIRBSNLEWA/CTD/2015 dtd. 29.01.2016 and subsequent meeting held with you on 16.02.2016 by CTD administration in the chamber of PGM(HQ.), CTD

At the outset we express our sorrow for the difficulties faced by the retired employees of BSNL for inordinate delay in settling their medical claims at different level as depicted in your above referred letter. However based on your notice the CTD administration have already taken certain initiative to clear all the pending medical bills and as a result volume of pending medical bills at different units has been reduced to some extent as per the report received from different unit. Also it is on record that since GO-LIVE of ERP from the month of July, 2015, we have paid Rs.2.8Crores medical bill raised by retired employees and in the process settled 1705 cases.

We appreciate your cooperation and positive attitude shown in the meeting in resolving the issues. As discussed in the meeting it is assured to you that all out efforts will be given from the management side for the settlement of all pending medical bills as on 29th February, 2016 on or before 31st March, 2016. Also your proposal for nominating of one nodal officer at each area for the medical bills cases is under active consideration.

Under the circumstances, you are requested to withdraw your "Sit in" programme before the chamber of CGM from 10am to 7 pm on 17.02.2016 and "Sit in Starvation" programme from 22.02.2016.

Wish your cooperation in this regard.

M. Chander
(M. Chander) 16/2/16
DGM(HR & Admn.)
Calcutta Telephones