

ALL INDIA RETIRED BSNL EXECUTIVE WELFARE ASSOCIATION



WEST BENGAL STATE BRANCH

RANIGUNGE COAL HOUSE, ROOM NO. 74 (2nd Floor)
3A, CHOWRINGHEE PLACE, KOLKATA-700 013

President :
Sri Dhananjoy Biswas
Mob. : 9477275920

Secretary :
Sri Sitanshu Kr. Sarkar
Mob. : 9433098414

Treasurer :
**Sri Prosun Madhab
Chattopadhyay**
Mob. : 9433082055

Ref. AIRBSNLEWA/Pr CCA/2017

dated 05-07-2017

Date

To

✓ Smt Srinvanti Pal Zaheer

The Principal Controller of Communication Accounts

Kolkata

8 Hare Street, Kolkata

**Sub: 78.2% IDA Fixation work for pensioners – Mismatch in Pending
Data between CCA & CTD.**

Respected Madam,

We are extremely thankful for granting us a meeting on 29-06-2017 and also issuing the official minutes. In the minutes it is stated that the CCA office has returned 556 cases explaining various reasons to CTD and also another 400 cases (about) are yet to be received from CTD.

We have discussed the issue again with Sh Ratan Sinha AGM St II HQ on 03-07-2017. Sh Sinha has informed us that they have received about 150 cases back with objections and are yet to send only about 125 new cases. Therefore there is a big mismatch between the figures of CTD and CCA Kolkata.

We therefore request you , although difficult at this stage, to bring out the details of the pending cases 556+ about 400. We have also requested the CGM CTD about the mismatch and requested to take remedial action.

We hope that the total number of pensioner/family pensioners retired before June 2013 as published by DOT is correct and is 7675. The details of these 7675 pensioners and also other pensioners retired after June 2013 may be uploaded in your website with date of retirement and unit from which retired for the sake of transparency and for all future requirements.

With Kind Regards
Yours Faithfully

(Sitanshu Kumar Sarkar)
Secretary 9433098414

Copy to : The CGM CTD for kind information

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To
✓ **Shri Sitala Prasad Tripathi Ji.**
Chief General Manager
Calcutta Telephones
Kolkata

Sub: Pending Cases --- Pension Revision Merging 78.2% IDA

Respected Sir,

Kindly recall the discussion we had on the subject mentioned above in the meeting held with you on 19-06-2017. On this issue we had a meeting with Pr CCA Kolkata on 30-06-2017. Minutes of the said meeting is enclosed.

It may kindly be noted that in the minutes, the Pr CCA has officially informed this Association that as on 29-06-2017, 556 cases have been returned from their office to CTD explaining various reasons and BSNL is yet to send about another 400 cases. We discussed this issue with Sh Ratan Sinha AGM St II HQ on 03-07-2017. According to him they have received back about 150 cases and are yet to send about 125 cases.

It is a matter of great concern that there is a big mismatch between CCA office and CTD management on number of pending cases. Kindly note that there are total 7675 pensioners/ family pensioners retired before June 2013 and are drawing pension as per report of DOT. CTD should have the list and details of these 7675 pensioners ready with them for the present pension revision work. If the said record is not available then the same may be obtained from Pr CCA Kolkata at the earliest and necessary action may be taken urgently.

With kind regards,

Yours Faithfully

(Sitanshu Sarkar)
Circle Secretary
9433098414

**Copy to : 1) The Pr CCA CTD
2) The GM (HR) CTD**

Treasurer
**Sri Prosun Madhab
Chattopadhyay**
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Minutes of the Meeting held with All India Retired BSNL Executive Welfare Association on 30.06.2017 in the Chamber of Pr.CCA, Kolkata.

A meeting was held with the All India Retired BSNL Executive Welfare Association, at their request dated 20.06.2017, in the chamber of Pr.CCA, Kolkata. From official side, Pr.CCA, Kolkata, Smt. S.P.Zaheer along with CCA, Shri D. Turwar and Dy.CCA(Pension), Shri P. Pramanik were present in the meeting and from the Association side, Shri Amit Kr. Gupta, Shri Sitanshu Kr. Sarkar, Shri Swapan Mukhopadhyay and Shri Manas Kr. Roy, attended the meeting. The following points were discussed in the meeting :

1. The AIRBSNLRE Association was apprised of the latest status of the pension revision cases. Till last week, only 373 cases are with CCA office and 556 cases have been returned to BSNL explaining various reasons for each and every case. It may also be mentioned that around 400 cases are yet to be received from BSNL and a meeting has been held with BSNL on 29.06.2017 at 15:00 hrs. to expedite all such cases. All these cases are expected to be cleared within next two months, subject to obtaining cases from BSNL authority.

2. In the meeting, Pr.CCA, Kolkata, ordered that as per DoT Order No.33-11/2011-SEA-III dated 15.06.2017, officials can be deployed on contract basis upto 30% of the vacancy for clearing pension revision cases. So this office may take immediate necessary action to comply with the DoT order and appoint officials on contract basis as per DoT order within 7th July,2017. The CCA and Dy.CCA(Pension) may take special effort for this.

3. The Association wanted to know the details of the cases returned and cases not received. The office of CCA will make effort to supply the same. However, considering heavy shortage of staff,priority will be given to settling the cases first. List of all the settled cases are already uploaded in the website. More than 82% of cases have been settled and rest will be done at the earliest. It is also mentioned specifically by the Pr.CCA that this office has acted promptly as soon as the cases were received from BSNL.

4. The Pr.CCA, Kolkata, has reiterated that as far as possible, no pensioner should take the trouble of visiting the office for any grievance. The grievance can be sent by email or lodging on the toll-free (2262-0058) number/other number(2213-8504) fixed for this. She instructed Dy.CCA(Pension)to make sure that all the calls are promptly answered. In case of no reply constantly and/or no feed-back after lodging the complaint within 7 days, the complainant should directly complaint to the Pr.CCA to mentioned phone number of Pr.CCA and grievance will be redressed at the earliest.

At the end, the Pr.CCA conveyed her best wishes to all the pensioners and assured them of best and prompt services always.

This issues with the approval of the competent authority.


Dy. Controller of Communication Accounts
O/o. the Pr.CCA, Kolkata, DoT