



**All India  
Retired BSNL Executives' Welfare Association  
U.P.(East) Telecom Circle**

All Communications addressed to  
the Circle Secretary

**Pallab Bose**  
**Circle Secretary**  
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Ref. No.: AIRBSNLEWA /UPE/PHQ/PGMTD

Dated at Lw the 21.9.2017

To,

PGM,  
Lucknow Telecom District,  
Uttar Pradesh(East).

**Subject: Inordinate delay in Payment of Medical bills of BSNL UP(East) pensioners in Lucknow TD.**

**Respected Sir,**

We have already drawn your kind attention towards continuing delay in Medical payments of BSNL pensioners especially in Lucknow Telecom District.

In this context, we have learnt that the delay has been occurring due to unhelpful, unprofessional & harassing attitude of the Finance Wing. Even though our members have completed all the necessary formalities, their medical bills have been pending since September 2016. It should be noted that the administration is following pick-and-choose policy for a select few retired pensioners.

We would like to bring to your kind notice the following few serious irregularities are happening in Lucknow TD:

1. Payment of medical bills has been pending since September, 2016.
2. 'Without voucher' medical payments have been pending since April, 2017.
3. **There is no provision to maintain any record/Register of received medical bills (even digitally). On the contrary, the D/A refused to give receiving of bills, even upon request.**
4. **Tracking of Medicals bills; the delay in paying the medical bills could have been avoided if the Tracking System is introduced as instructed by Director (HR) BSNL board. But unfortunately in spite of instruction of Director (HR) and our persuasion no progress is made so far.**
5. Mgt of Finance Wing has no control on their concerned staff.
6. Unhelpful & harassing attitude of the Finance Wing of Lucknow TD.

**Sir, most of our pensioners are at the age of 65 years and above and they regularly need medicinal aid for their survival. If payments are continuously delayed by time-periods exceeding one year, then it becomes very difficult to pay their respective medical expenses through the sole support of their pension.** In this context, we have met with DGM(finance) several times, but he have given us unsatisfactory responses ranging from blaming the lower staff to signaling the shortage of staff, which clearly expresses their unwillingness to help us.

Even at this belated stage, we have solicited your kind personal intervention to direct the concerned officer of the Finance Wing to issue the necessary sanction memo (for payment of pending medical bills) at the earliest in order to save the life of our Pensioners (members) whose medical treatment is urgently required.

With regards,

**Yours' faithfully**

**Sd/-**

**(Pallab Bose)**

**Copy to:**

Com. Kishan Singh, General Secretary AIRBSNLEWA New Delhi, for information please.

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