



Regn. No. S/00108/NE-/2010

**ALL INDIA
RETIRED BHARAT SANCHAR NIGAM LIMITED EXECUTIVE'S WELFARE ASSOCIATION
CENTRAL HEAD QUARTERS, NEW DELHI**

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To
Smt Sujata Ray
Director (HR)
Bharat Sanchar Nigam Limited
New Delhi

No. AIRBSNLEWA/DIR-HR

Date;27/9/2017

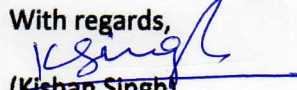
Subject: Your meeting with our AGS at Kolkata
- Follow up actions

Dear Madam,

We are thankful for granting us the meeting while on tour at Kolkata on 22-09-2017 and would like to remind you the discussions for necessary follow up actions.

1) HOLDING A MEETING WITH ALL PENSIONERS ASSOCIATIONS: During discussions your good self has opined to hold a meeting with all Pensioner Associations at New Delhi to understand the problem of all the pensioners in various circles. This is a welcome suggestion and we request you to convene the meeting at an early date with prior notice so that the outstation participants can get their reservations. We also request you to ask for the agenda before the meeting and a compilation of the same may be prepared for effective and conclusive discussion.

2) PROVISION IN INTRANET PORTAL FOR REGISTERING THE GRIEVANCES OF PENSIONERS: As discussed in the meeting a link may be provided in the BSNL Portal for registering the grievances of pensioners. By clicking the link a form will be open where pensioners can enter their Name, Old Designation, Circle, SSA/Area, Paying Office, Mobile No, Nature of Grievance (Medical, Leave encashment, pension revision, others), and details in 1000 words max. The grievances so registered may be sent to the circles periodically.

With regards,

(Kishan Singh)
General Secretary
AIRBSNLEWA